ONLINE STORE TERMS AND CONDITIONS

ANTYKWARIAT ZAPŁOCIE

Effective from 27 August 2026

UNOFFICIAL INFORMATIONAL TRANSLATION. In the event of any discrepancy, the complete Polish-language version shall prevail.

§ 1. GENERAL PROVISIONS

1. These Terms govern use of the Antykwariat Zapłocie online store at https://antykwariatzaplocie.pl (the “Store”).
2. The seller and service provider is the entrepreneur identified in § 12 (the “Seller” or “Antiquarian Bookshop”).
3. Goods are sold online only under distance contracts. There is no physical shop or personal collection point at the Seller's address.
4. “Customer” means a natural or legal person or organisational entity using the Store, ordering Goods, submitting an object for the Purchasing Service or commissioning a Search Service. “Consumer” means a natural person acting outside their business or profession. Statutory consumer provisions also apply to a sole trader entitled to consumer rights.
5. “Goods” include books, periodicals, prints, maps, documents, photographs, postcards, old prints and other antiquarian or collectible objects. “Purchasing Service” means submission of an offer to sell such an object to the Antiquarian Bookshop. “Search Service” means searching for a specified object at a Customer's request.
6. The Terms are available free of charge in a form that may be saved, reproduced and printed.

§ 2. ELECTRONIC SERVICES

1. The Store permits users to browse the catalogue, place orders, submit objects for purchase, enquire about and conclude Search Service agreements, and contact the Seller through forms or email.
2. Browsing, forms, purchase proposals and Search Service enquiries are free. Remuneration for a successfully completed search is governed by § 7.
3. Use requires an internet-connected device, current browser, active email address and necessary cookies for the cart and forms.
4. Unlawful content, content infringing third-party rights or accepted standards, and content threatening the Store's security or operation are prohibited.
5. The browsing service begins when the Store is entered and ends when it is left. A form service begins when use of the form starts and ends on submission, abandonment or leaving the page.
6. Complaints about the Store's operation or electronic services may be sent to kontakt@antykwariatzaplocie.pl and should identify the problem and provide reply details. The Seller replies within 14 days.
7. The free Customer Account is created for an indefinite period after successful registration and acceptance of these Terms. Registration requires name, active email and a password, which the Customer must protect.
8. The account provides order history and details, payment and shipping status, tracking number and link, account data updates and favourites.
9. A Customer may delete the account without charge at any time through “Delete account” or by email. The Seller may block or terminate an account for breach of law, these Terms, security or third-party rights, normally after warning unless immediate action is required.
10. Account deletion does not erase order, payment, complaint and settlement records that must be retained by law or for claims.

§ 3. ANTIQUARIAN GOODS

1. Goods are generally used, old, archival or collectible and may show age and use consistent with their type and history.
2. The description and photographs form an integral part of the information. Known material features are disclosed, including binding damage, tears, abrasions, losses, missing pages or illustrations, discolouration, stains, damp or insect traces, inscriptions, dedications, stamps, underlining, notes and previous repairs or conservation.
3. The Customer should read the description and view the photographs and may ask for additional information or images.
4. If a feature departs from statutory conformity requirements, a Consumer is expressly informed and separately accepts it before the contract.
5. Antiquarian Goods are usually single copies. Screen, lighting and photographic settings can cause colour differences.

§ 4. ORDERS AND SALES CONTRACT

1. Orders may be placed 24 hours a day, seven days a week, except during technical breaks.
2. To order, the Customer selects Goods, supplies fulfilment data, chooses payment and delivery, accepts the Terms, separately accepts disclosed special defects where required, and uses the button marked “Order with obligation to pay”.
3. Immediately before ordering, the Customer sees the selected Goods, total Goods price, delivery charge, payment method and expected fulfilment time.
4. An order is the Customer's offer. The automatic receipt message is not acceptance. The sales contract is concluded when the Seller sends confirmation that the order has been accepted for fulfilment. Confirmation and the Terms are sent by email.
5. If a unique item is unavailable, the Seller informs the Customer promptly and refunds any payment by the original method unless the Customer agrees to another cost-free method.

§ 5. PRICES, PAYMENT, INVOICES AND DELIVERY

1. Prices are final and stated in Polish zloty. The Seller uses the VAT exemption under Article 113(1) of the Polish VAT Act, so VAT is not added. An invoice is issued on request under applicable law.
2. The Goods price excludes delivery unless stated otherwise. Before ordering, the total Goods price, delivery cost, amount payable and available payment and delivery methods are displayed.
3. Payment may be made by traditional bank transfer or Tpay online payment operated by Krajowy Integrator Płatności S.A. of Poznań, acting as a separate controller for payment data.
4. A traditional transfer must be made within five days after confirmation of acceptance; otherwise the Seller may cancel the order.
5. Domestic delivery costs are: Pocztex to address PLN 18; InPost courier ORLEN Paczka point or locker PLN 12; DPD courier PLN 15; GLS courier PLN 15; DHL BOX/POP PLN 12; InPost Paczkomat locker PLN 13.

6. Domestic orders with discounted Goods value of at least PLN 150, excluding delivery, receive free courier delivery selected by the Seller. The binding delivery price is shown in the cart. Personal collection is

unavailable.
7. Goods are normally dispatched within 1-5 business days after receipt of bank transfer or online payment confirmation, unless another period is stated.
8. Estimated transit after dispatch within Poland is 1-3 business days for Pocztex, ORLEN Paczka and DHL BOX/POP, and 1-2 business days for InPost Courier,

9. International delivery is made by tracked Polish Post economy shipment to the customer's address.

10. The cost is PLN 39.00 for the first object and PLN 20.00 for each additional object in the same order. The binding cost is displayed in the cart. For a larger order, the customer may request a more favourable individual quote before purchasing.

11. The Polish free-delivery threshold does not apply. Heavy, oversized or specially protected objects may be quoted individually.

12. Handling normally takes 1-5 business days; transit depends on the destination. The customer bears return costs to Poland and any customs duties, import taxes or destination-country charges.

13. Times are estimates. Photos, a carrier report and prompt contact are recommended for visible damage; absence of a report does not remove statutory Consumer rights.

§ 6. PURCHASING OBJECTS

1. A Customer may email an offer to sell a book or other antiquarian or collectible object. Offers are considered selectively; the Bookshop does not conduct a general intake.
2. Where possible, the submission should include description; author, title, publisher and year; condition and completeness; photographs; expected price if desired; and contact details.
3. Submission is free and does not oblige the Bookshop to buy, value, accept the proposed price or reply to every offer.
4. A price indication based on description or photos is preliminary and may change after inspection.
5. A purchase agreement arises only after individual agreement on the object, condition and completeness, price, transfer, and payment time and method. Do not send an object before confirmation. Transfer is by shipment on individually agreed terms.
6. The offeror declares authority to dispose of the object, lawful origin, absence of third-party rights and accuracy to the best of their knowledge.
7. If received condition, completeness, authenticity or other features materially differ, the Bookshop may offer another price or withdraw. Shipment and possible return costs are agreed in advance.
8. A submission is not itself a sales, commission, brokerage or paid valuation agreement.

§ 7. SEARCH SERVICE

1. The Bookshop may accept a request to locate a book, periodical, print, map, document or other antiquarian or collectible object. Sending the “Request a search” form is free and creates neither a contract nor a payment duty.
2. Before searching, the parties individually agree the object's features, required edition or variant, condition and completeness, maximum purchase price or budget, search period, success fee or calculation method, payment date and method, acquisition and delivery, and whether the budget includes the Bookshop's remuneration and delivery.
3. A Search Service agreement begins when the Customer expressly accepts the individual terms and the Bookshop confirms acceptance. The Bookshop may decline if terms are not agreed.
4. There is no intake fee, search activity fee, advance payment, deposit or reimbursement of unsuccessful search costs. Remuneration is due only

upon successful completion.
5. Success requires all of the following: a specific available object is found; it meets material agreed requirements; the Customer accepts it; and the Customer concludes its purchase through the Bookshop.
6. The Customer need not accept or buy an object. Merely locating or presenting it creates no payment obligation. If it cannot be found, is unavailable or non-compliant, is not accepted or is not purchased, no remuneration or search costs are due.
7. The success fee may be a fixed amount, percentage of the object price, separately identified component of the total presented before purchase, or total price for the found object. The amount or clear method is agreed before searching and cannot be increased unilaterally.
8. Before purchase, the Customer receives the object price, Bookshop remuneration, delivery, other agreed costs and total. Remuneration is paid with the object price or at another agreed time, never before acceptance.
9. The Bookshop searches diligently but does not guarantee market appearance, availability within the period or affordability within budget. It will not purchase above budget without prior consent.
10. Before success, the Customer may cancel at any time without remuneration or search costs. The agreement expires when the agreed period ends unless extended.
11. The Bookshop may stop early if further searching is objectively pointless, required information is missing or the Customer has not replied for at least 14 days. An unsuccessful end causes no payment duty.
12. Unless agreed otherwise, the service excludes expert reports, laboratory tests, conservation and formal authentication.

§ 8. WITHDRAWAL FROM A GOODS SALE

1. A Consumer may withdraw from a distance sale within 14 days without giving a reason, beginning when the Consumer or a nominated third party other than the carrier takes possession.
2. The statement may be emailed to kontakt@antykwariatzaplocie.pl or posted to the § 12 address. Sending it before the deadline is sufficient. The Annex 1 model may be used but is optional.
3. Goods must be returned without undue delay and no later than 14 days after notice, to the § 12 address. The Consumer bears direct return cost.
4. The Seller reimburses all payments including the cheapest ordinary delivery offered. Extra cost of a more expensive chosen method is not reimbursed.
5. Reimbursement is made within 14 days after notice, but may be withheld until the Goods or proof of dispatch is received, whichever is earlier. The original payment method is used unless another cost-free method is expressly agreed.
6. The Consumer is liable for diminished value caused by handling beyond what is necessary to establish nature, characteristics and condition. Antiquarian, old, collectible or used status does not remove the right of withdrawal.

§ 9. WITHDRAWAL FROM THE SEARCH SERVICE

1. A Consumer may withdraw within 14 days after concluding the Search

Service agreement. If work should begin earlier, the Consumer must expressly request this.
2. Withdrawal before successful completion causes no fees or costs even if searching has begun.
3. The right is lost after full successful performance only if, before performance, the Consumer expressly agreed to full performance before the withdrawal deadline, was informed of the loss and acknowledged it.
4. Full successful performance means satisfaction of § 7(5). This right is independent of withdrawal from sale of the found Goods. If the Consumer validly withdraws from that sale, the connected Search Service remuneration is also reimbursed.

§ 10. COMPLAINTS
1. The Seller is liable to a Consumer for lack of conformity existing at delivery and disclosed within two years. Assessment considers description, photographs, age and character, completeness, and disclosed defects. A feature expressly and separately accepted before contract is not a lack of conformity.
2. Complaints may be emailed or posted to the § 12 address and should, where possible, state Customer name, contact, order or request number, Goods or service, problem and remedy sought. Photos are optional but helpful.
3. The Seller replies to a Consumer within 14 days on paper or another durable medium.
4. Statutory remedies include repair, replacement, price reduction or withdrawal where legally available. An identical replacement may be impossible for a unique antiquarian item, without limiting other rights.
5. Search Service complaints may concern non-compliance with agreed terms, remuneration charged without success, or an object failing material requirements. Failure to locate an object is not itself defective performance and creates no payment duty.
6. To the maximum lawful extent, statutory warranty liability is excluded for business Customers without Consumer rights.

§ 11. PERSONAL DATA, DISPUTES AND FINAL TERMS
1. The Seller controls Customer personal data; details are in the Privacy and Cookies Policy.
2. Consumers may use out-of-court complaint and redress assistance from a municipal or district consumer ombudsman, the competent Trade Inspection authority or consumer organisations.
3. The Seller does not commit in advance to alternative dispute proceedings unless it agrees in a specific case.
4. Polish law applies. This choice does not deprive a Consumer of mandatory protection of their habitual residence. These Terms do not exclude mandatory Consumer rights.
5. Individual Search Service terms form part of the contract and prevail over these Terms where inconsistent, provided statutory Consumer rights are not limited.
6. Amendments do not affect earlier contracts. The current version is available on the Store website.

§ 12. SELLER DETAILS

Szymon Baszun, entrepreneur entered in the Polish Central Register and Information on Economic Activity, trading as Antykwariat Zapłocie.
Business, correspondence, complaint and return address: ul. Zapłocie 42C, 02-970 Warsaw, Poland.
NIP: 8212020365; REGON: 146691531.
Email: kontakt@antykwariatzaplocie.pl; telephone: +48 790 012 079.
Sales, purchasing and search requests operate online. This is not a physical shop, customer service point or personal collection address.

ANNEX 1 — MODEL WITHDRAWAL FORM
Addressee: Szymon Baszun, ul. Zapłocie 42C, 02-970 Warsaw, Poland; kontakt@antykwariatzaplocie.pl.
I hereby give notice of withdrawal from: [ ] the contract for sale of Goods; [ ] the Search Service agreement.
Subject of agreement: .....
Order or request number: .....
Contract date or date Goods were received: .....
Consumer's full name: .....
Consumer's address: .....
Email or telephone: .....
Date: .....
Consumer's signature (paper form only): .....

NEWSLETTER
The newsletter is free and voluntary. Subscription requires an email address, consent and confirmation through the link sent to that address. It contains information about new catalogue objects and is normally sent once a week; no message is sent when there are no new objects. Unsubscribe at any time through the link in every message or by writing to kontakt@antykwariatzaplocie.pl. Cancellation is free and does not affect use of the Store.