FAQ

SEARCHING FOR OBJECTS ON REQUEST

Frequently asked questions

UNOFFICIAL TRANSLATION. In the event of any discrepancy, the Polish-language version shall prevail.

WHAT DOES THE SEARCH SERVICE INVOLVE?
At the Customer's request, we search for specific books, periodicals, manuscripts, documents, maps, prints, photographs and other antiquarian and collectible objects. The scope of the search is agreed individually, taking into account such matters as the edition, variant, condition, completeness and maximum budget.

HOW DO I REQUEST A SEARCH?
Send a request using the “Request a search” form or contact us by email. It is worth providing as much information as possible about the object sought, in particular:
1) the author or creator;
2) the title or type of object;
3) the required edition, year or place of publication;
4) the required condition and completeness;
5) the maximum budget;
6) information about features that are particularly important.
The more precise the description, the lower the risk that we will find the correct title but a completely unsuitable copy.

IS SENDING A REQUEST ITSELF CHARGEABLE?
No. Sending an enquiry and its preliminary analysis are free of charge and do not create any payment obligation.

WHEN IS THE AGREEMENT CONCLUDED?
Before the search begins, we agree the individual terms of the request with the Customer, in particular:
1) the subject of the search;
2) the required features of the object;
3) the budget;
4) the search period;
5) the amount of remuneration in the event of success or the method of calculating it;
6) the rules governing purchase and delivery.
The agreement is concluded only after the Customer accepts these terms and the Antiquarian Bookshop confirms acceptance of the request. The Antiquarian Bookshop reserves the right not to accept a request if the Parties fail to agree its terms.

IS AN ADVANCE PAYMENT REQUIRED?
No. We do not charge an advance, earnest money or a fee merely for beginning or carrying out a search.

WHEN DOES THE CUSTOMER PAY FOR THE SERVICE?
Remuneration is due only if:
1) we find a specific object that is available for purchase;
2) the object meets the agreed requirements;
3) the Customer accepts it;
4) the Customer purchases it through the Antiquarian Bookshop.
If the search does not result in a purchase, the Customer pays neither remuneration nor search costs. This model corresponds to the rules set out in § 7 of the Terms and Conditions.

WHAT HAPPENS IF YOU FIND NOTHING?
If we do not find a suitable object during the agreed period, the request expires without any payment obligation. The Parties may, however, agree to extend the search.

DO I HAVE TO BUY THE OBJECT THAT HAS BEEN FOUND?
No. Merely presenting a found object does not oblige the Customer to purchase it. Before deciding, the Customer receives information about:
1) the price of the object;
2) its condition and most important features;

3) the Antiquarian Bookshop's remuneration;
4) delivery costs and other agreed costs;
5) the total amount payable.
If the Customer does not accept the object or decides not to purchase it, no charge is made for the search.

HOW IS THE REMUNERATION DETERMINED?
The remuneration is agreed individually before the search begins. It may be specified as:
1) a fixed amount;
2) a percentage of the price of the object found;
3) a separately identified component of the total price presented to the Customer before purchase;
4) the total price payable for the object found.
Once the search has begun, the Antiquarian Bookshop may not unilaterally increase the agreed remuneration.

HOW LONG DOES A SEARCH TAKE?
The search period is agreed individually. It depends, among other things, on the rarity of the object, the required version, its condition and the budget. Some objects appear on the market regularly; others appear once every few years. The Antiquarian Bookshop conducts searches with due care, but cannot guarantee that an object will appear on the market within a specified period.

WHERE ARE SEARCHES CONDUCTED?
Depending on the nature of the request, searches may include in particular:
1) Polish and foreign antiquarian bookshops;
2) online and traditional auctions;
3) auction and bibliographic catalogues;
4) offers from collectors and private sellers;
5) the market for antiquarian books, prints, documents and collectibles.
The scope of the search is tailored to the specific type of object.

DO YOU CHECK THE CONDITION AND COMPLETENESS OF AN OBJECT FOUND?
To the extent permitted by the information available, we analyse the description, photographs, edition statement, completeness and visible damage. We provide the Customer with information material to the purchase decision. With old objects, it is not always possible to inspect the copy personally before purchase, particularly when it is located abroad or offered by an external seller.

DOES THE SERVICE INCLUDE CONFIRMATION OF AUTHENTICITY?
The standard Search Service does not include a formal expert opinion, laboratory testing, conservation or official or academic certification of authenticity. If the nature of the object requires it, the possibility of obtaining an additional expert opinion may be agreed separately.

CAN I CANCEL THE SEARCH?
Yes. The Customer may discontinue the search at any time before it is successfully completed. Cancellation does not create an obligation to pay remuneration or search costs.

CAN I WITHDRAW FROM AN AGREEMENT CONCLUDED ONLINE?
A Consumer may withdraw from a Search Service agreement within 14 days of its conclusion. If the Consumer wishes the search to begin earlier, the Consumer should expressly request this. Detailed withdrawal rules for the Search Service are set out in § 9 of the Terms and Conditions.

DOES THE RIGHT OF RETURN STILL APPLY AFTER AN OBJECT HAS BEEN FOUND?
If the object found is subsequently purchased online from the Antiquarian Bookshop, the right to withdraw from the sales agreement is assessed separately from the Search Service itself. As a rule, a Consumer has a 14-day right to withdraw from a distance sales agreement, in accordance with the Terms and Conditions.

CAN I REQUEST A SEARCH FOR SEVERAL OBJECTS?
Yes. One request may cover several objects, or a separate request may be sent for each. For a more complex list, the terms, budget and remuneration may be agreed separately for individual items.

HOW ARE DATA PROVIDED IN THE FORM PROCESSED?
Data are processed for the purpose of receiving the enquiry, agreeing the terms of the request, conducting the search, presenting its results and — only if the search is successfully completed — settling the remuneration. Detailed rules are set out in the Privacy and Cookies Policy.

THE MOST IMPORTANT RULE
We did not find it — you do not pay.
We found it, but you do not want to buy it — you do not pay.
You pay only when you accept the object found and purchase it.